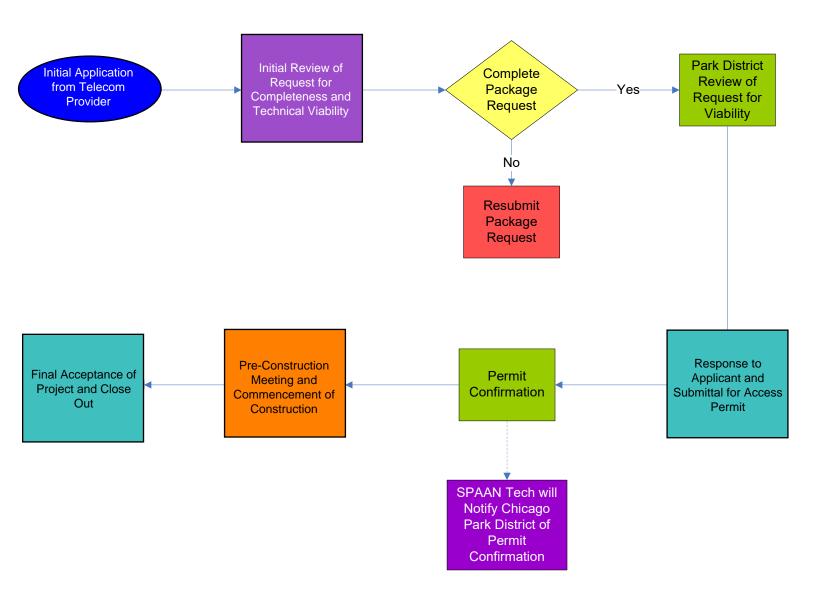


Telecommunications Provider Minor Modification or Maintenance Request Workflow

Contact SPAAN Tech via e-mail or phone cpkdapplications@spaantech.com +1-312-277-8800





Maintenance:

Procedures set forth by the carrier to maintain their equipment in good and working condition.

Minor Modification:

Radio Swap outs, antenna changes, internal component upgrades, etc. Minor modifications are anything that does not structurally change the installation or increase the overall weight and size of the existing installation